

IT Managers Info Sheet



Using Vivien in Your Office

This information sheet is intended to advise IT Managers and technicians of the licensing and security protocols of Vivien: Virtual Event Designer. It also identifies the benefits and possible issues that IT personnel should be aware of when evaluating the product.

What is Vivien?

Vivien is an integrated design software package for special event planners and designers. Combining a simplified 3-D CAD engine with OpenGL visualization and a cinema-quality render engine, Vivien puts unprecedented power in the hands of event professionals.

How is Vivien Protected?

Vivien is protected through a soft licensing system known as CrypKey. This system creates a Serial Code in the registry of each computer on which the application is installed.

During activation (either online or over the phone), this Serial Code is passed to our registration server, which then returns an Activation Code, thereby activating Vivien. Each activated license of Vivien is resident on a single computer.

Our simple activation process is conducted automatically through a secure website. Once activation is completed, no further contact with our secure site is required.

Is there a network version of Vivien?

Currently, each license of Vivien can only be installed and run on a single computer. It is not possible to run Vivien on a server, or over a network to service multiple users with one license.

What are Vivien's benefits?

Vivien allows designers and planners to create a 3D representation of their events. These designs can then be used to accentuate proposals, create floor plans, and more accurately communicate concepts. Vivien combines simple CAD tools, with OpenGL visualization and a cinema-quality render engine.

With key functionality based in Wizards, Vivien is ideally suited for users with a lower level of computer experience.

Vivien is the most powerful software tool for event professionals, and the only tool offering integration between drawing, visualization, resource tracking, and proposal creation.

How is Vivien supported?

Technical Support is offered to registered users by phone and email. Phone support hours are Monday to Friday, 9:30am - 5:30pm EST. Email support is available 24hrs a day. For most issues, the standard turnaround time is 24hrs.

Minimum System Requirements

As an integrated CAD and visualization software, Vivien requires a machine of reasonable specifications in order to function effectively.

To install Vivien, hard drives must be formatted as NTFS. For more information on NTFS and to determine if your computer meets this requirement, contact your manufacturer or in-house IT support personnel.

Pentium or compatible processor, 1.8GHz or better

Windows XP - Service Pack 2 OR

Mac w/ Intel Processor platform with Windows XP (SP2 or later)

on Boot Camp configuration or with Parallels software installed

1GB RAM,

1GB free disk space

1024x768 resolution or better

Open GL accelerated display adapter with 64MB video memory



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