



Installing Vivien Via C.D

This document will assist you through the simple process of installing Vivien: Virtual Event Designer on your desktop or laptop computer, as well as activating the product through our online system.

Installing Vivien

Before you install the software, you must shut down all system protection programs (i.e., Anti-virus software, Personal Firewalls, and Registry Protectors) and previously installed versions of this software, as leaving these programs running may cause this installation to fail.

1. Insert the CD into your CD-ROM Drive
2. Allow the video tour to complete or click "Skip to Install Vivien"
3. When the install panel appears, choose "Install Vivien"
4. Follow the steps in the Wizard to install Vivien.

Note: You can accept all the default options when installing Vivien or you can choose a custom location and file name.

Activating Vivien

Before activating Vivien, ensure that you have your receipt handy. It contains the Serial Code that you will need to activate the software.

1. Start Vivien.
2. When the activation screen appears, find the section labelled "I have purchased a copy of Vivien." and click **Online**
3. Enter your Serial Code
4. Enter your contact information accurately.
5. Click **Next**. The product will now activate through CAST Software's online server.
6. When complete, click **Finish** to use Vivien.

Note: Your software has been registered for your use. For future access to technical support, you will need to quote this data.

If you have any problems, please contact the tech support department and our support team will provide you with assistance immediately,

techsupport@cast-soft.com
416-597-2278 Ext: 264

Minimum System Requirements

As an integrated CAD and visualization software, Vivien requires a machine of reasonable specifications in order to function effectively.

To install Vivien, hard drives must be formatted as NTFS. For more information on NTFS and to determine if your computer meets this requirement, contact your manufacturer or in-house IT support personnel.

Pentium or compatible processor, 1.8GHz or better
Windows XP - Service Pack 2 OR
Mac w/ Intel Processor platform with Windows XP (SP2 or later) on Boot Camp configuration or with Parallels software installed
1GB RAM,
1GB free disk space
1024x768 resolution or better
Open GL accelerated display adapter with 64MB video memory