



## Installing Vivien Via Download

This document will assist you through the simple process of installing Vivien: Virtual Event Designer on your desktop or laptop computer, as well as activating the product through our online system.

1. Download the Vivien 1.5 installer from the top of following page:  
<http://www.viviendesign.com/howto.html?tab=Downloads> .  
Choose to save the file to your Desktop and wait for the download to complete.
2. Double-click on the Vivien\_1\_5\_106\_14.exe file on the Desktop in order to start the installation. Proceed through the installation wizard, and reboot your machine at the end of the installation even if you are not asked to do so.
3. When you are back on the Desktop, double-click on the Vivien icon in order to launch the application.
4. Click the "Online" button in the upper area of the Activation dialog, under "I have purchased [...]".
5. The next window will ask you to enter your Serial Code. Please do so and then press Next.
6. You will now be asked to fill in your contact information. Please do so, ensuring that the email address you enter is valid. When complete, press Next.
7. After a few seconds, you should get a "registration was successful" dialog. Click OK. You will be able to start using Vivien right away.
8. If you wish to install the Texture Pack and/or the wysiwyg Compatibility Pack, they are on the same page (<http://www.viviendesign.com/howto.html?tab=Downloads> ) just scroll down to find them. Ensure that Vivien is NOT running when you install these.

If you have any problems, please contact the tech support department and our support team will provide you with assistance immediately,

[techsupport@cast-soft.com](mailto:techsupport@cast-soft.com)  
416-597-2278 Ext: 264

### Minimum System Requirements

As an integrated CAD and visualization software, Vivien requires a machine of reasonable specifications in order to function effectively.

To install Vivien, hard drives must be formatted as NTFS. For more information on NTFS and to determine if your computer meets this requirement, contact your manufacturer or in-house IT support personnel.

Pentium or compatible processor, 1.8GHz or better

Windows XP - Service Pack 2 OR

Mac w/ Intel Processor platform with Windows XP (SP2 or later)

on Boot Camp configuration or with Parallels software installed

1GB RAM,

1GB free disk space

1024x768 resolution or better

Open GL accelerated display adapter with 64MB video memory